Indivirtus-ABZ

We have the solutions

of all your Virtual Office Assistant, Virtual Admin Assistant, Virtual Medical Scribe, Virtual Medical Receptionist and RCM service needs.

88% OF DOCTORS are moderately stressed

73% OF DOCTORS Say they are burned out!

59% OF DOCTORS Wouldn't recommend this career to their children.

We provide all kinds of
Virtual Assistant Services

About Indivirtus-AB7

We are a group of experienced RCM, Medical Scribes, and a Quality Control team based in Mohali, India. Our elite Virtual Office Assistant, Virtual Admin Assistant, Virtual Medical Scribe, Virtual Medical Receptionist and RCM are all experienced healthcare professionals. We provide them with a proprietary training course designed by our healthcare operations team, who are specialized in US healthcare system to optimize the practice management. Our system, thus provides your office with versatile talent that you can customize according to your specific workflow.

Our team is experienced in providing remote medical documentation and live clinical support (either with video & audio or recorded feeds) for nearly a decade, has been associated with US Hospitals and Clinics (for transition, implementation, and being in steady-state with 5-star service ratings), and consistent excellent verbal feedback from their physicians.
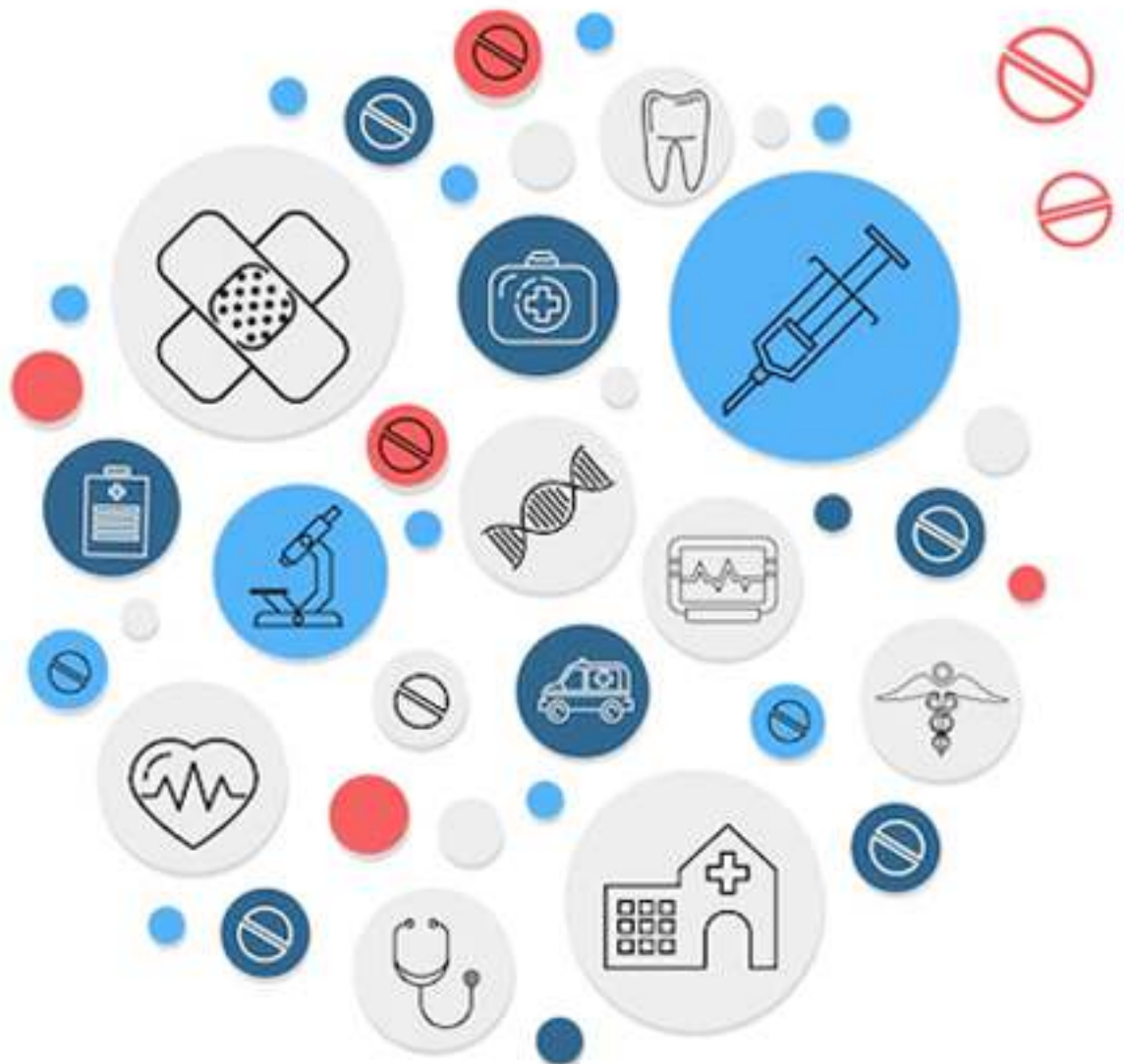
Our team's EHR systems exposure includes EPIC, AllMeds, AllScripts, SRS, PracticeFusion, Encite, Cerner, NextGen, Centricity, Medflow, AthenaHealth, eClinicalWorks, and McKesson,etc.

Our medical virtual assistants have a vast understanding of healthcare documentation requirements. They have extensive experience in charting for various specialties, and are trained in HIPAA, clinical documentation standards, disease processes, and EHR navigation. Additionally, our scribes have to pass a stringent background check and pre-hire testing before they start working for a US physician.

Our Team's Specialties

- Exposure Include
- Cardiology
- Dermatology
- Neurology
- OB-GYN
- Gastroenterology
- Oncology
- Orthopedics
- Pediatrics
- Podiatry

- Rheumatology
- Urgent Care
- Internal Medicine
- Allergy & Immunology
- Bariatric Surgery
- Emergency Medicine
- Endocrinology
- General Surgery
- Hematology

Hiring Process

1 Tell us your requirements.

2 We will hire best match resource and train them as per your requirements.

3 Start enjoying our virtual services.

Implementation Process

US physician may use a virtual platform (a mobile app, smart devices or recorder) to communicate with their medical scribe in real-time. Our scribes work virtually in a HIPAA-compliant environment. Our scribes understand the preference of their physicians and create a precise chart note with more than 95% accuracy and upload it directly into the EHR. EHRs are populated with both discrete and non-discrete data elements. Providers subsequently review and sign completed charts.
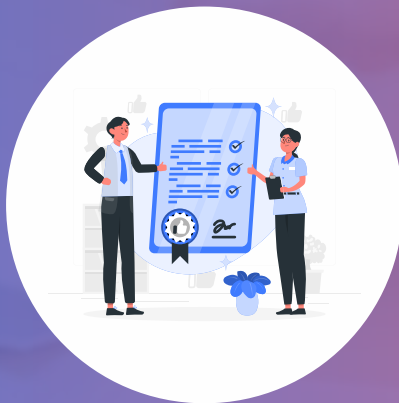
Our Medical scribes can communicate with their Providers either synchronously or asynchronously, as per their preference. They take notes from doctors and act on them in real-time or via an audio recording.

Our virtual assistants are also capable of capturing dictations with great typing speed, in case the provider wants their scribes to create a plan in their words. Similarly, practitioners can emphasize if they wish to disregard something for charting purposes

Medical Scribe Assignment

Dedicated scribes with domain-specific knowledge of the specialties are assigned to doctor's. This approach ensures consistent staffing and shortens the learning curve for both providers and scribes. As a result, the assigned remote medical scribes learn the provider's charting preferences and documentation style in less time frame. During the on-boarding of scribes, day-to-day charting can be seamless in the EHR. If a change is needed, providers can let their scribes know about it.

Quality Control

Our service solution includes a checkpoint, which ensures high quality notes by adding a QA specialist between the medical scribe and the provider. Our quality team regularly conduct meetings with physicians to ensure the quality services and opportunities to make the services more refined.

HIPAA and Security

Our virtual medical scribes have completed HIPAA training and passed a background check. We use HIPAA-compliant technology and systems, and we sign Business Associate Agreements with our healthcare clients. Our virtual medical scribes are instructed in IT security and best practices.

Benefits of
Virtual Assistant

- Reduce provider time in the EHR.
- Reduce/eliminate time spent dictating.
- Improved Clinic's and Hospital's revenue.
- Reduce provider burnout and churn.
- Reduce patient wait times.
- Shorten provider workdays.
- Backup virtual assistant for uninterrupted services.
- Economical than on-site medical scribe.

Virtual Medical Admin Assistants / Receptionists

are a dynamic addition to a healthcare practice that can increase productivity while saving a ton of money. There are many ways that a virtual admin assistant can improve your business and aid in the outcomes of your patients. A virtual admin assistant is a person who works remotely to assist a clinic or provider in their everyday activities. Our virtual admin assistants are trained and skilled in billing, scheduling appointments, recording and documenting information, and many other tasks specific to the medical field. Our goal is to help practices improve staffing, reduce overhead costs, increase efficiencies, create better patient care and get more time with their families (no more late night dictation, notes or EMR work!).

10/ hour

Our services start at just $10/hour . Our virtual medical assistants work as per your preferred hours.